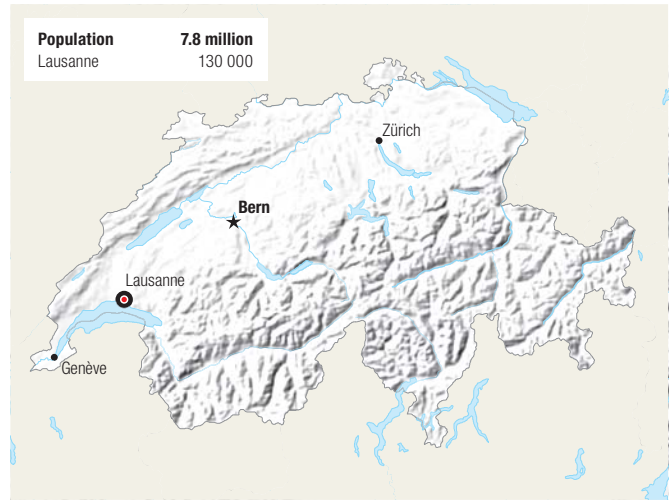




# Switzerland



Switzerland, located in the heart of Europe has been a favourite destination for tourists and students from all over the world for centuries. This is because the country offers everything you could possibly want: the highest mountain peaks with the best snow in Europe, international cosmopolitan cities, lovely waterscapes, world-famous museums, medieval towns and all within easy reach. Another plus is the excellent public transport service and the fantastic food.



The Matterhorn

## Lausanne

Lausanne on Lake Geneva, only a few kilometers away from some of the highest peaks of the Alps (Matterhorn, Eiger, Mönch and Jungfrau), is an ideal city for leisure, exploring, cycling and strolling on the lakeside and a must for watersports, mountaineering and winter sports enthusiasts. Very close by is the famous wine-growing district of Lavaux, an UNESCO world heritage site. Lausanne is the perfect starting point for trips to Geneva, Milan and Paris.



Daniel Pitulia, Sweden  
*I am glad to have chosen Eurocentres Lausanne. There is a mixture of cultures which is enriching. At school, there was never a question left unanswered with regards to both academic and administrative needs. The school offers plenty of support to help students progress in French. I appreciate the organised activities outside of class that enabled me to meet students that would eventually become my friends.*

Meet more students on [www.facebook.com/eurocentres](http://www.facebook.com/eurocentres)

**Origins of students in Lausanne**

Western Europe	<b>77 %</b>	Latin America	<b>9 %</b>
Eastern Europe	<b>4 %</b>	Various	<b>7 %</b>
Asia	<b>3 %</b>		

**Climate Lausanne**

	J	F	M	A	M	J	J	A	S	O	N	D
+	6	7	12	16	20	23	25	24	21	16	10	7
-	1	1	4	6	10	13	15	14	12	8	5	2
☐	2	3	4	5	6	7	8	7	6	4	2	2

+ Day C° - Night C° ☐ Sun Hours per Day

# Switzerland

## EUROCENTRES

# Lausanne



### COURSES & EXAMS

pages 10-17

**20 Basic:** General Language (GL)

**25 Intensive:** Business, DELF, General Language (GL)

**Entry levels** pages 8-9

### PRICES IN CHF

LESSONS PER WEEK	20	25
2	1'050	1'244
3	1'575	1'866
4	2'000	2'388
5	2'500	2'985
6	3'000	3'582
7	3'500	4'179
8	3'600	4'376
9	4'050	4'923
10	4'500	5'470
11	4'950	6'017
12	5'040	6'204
Add. week	420	517
LSOC* 24	9'576	11'928
LYOC* 36	14'364	17'892
LYOC* 48	19'152	23'856

\* Language Semester/Year Open Choice

### ACCOMMODATION

per week

HS, single room, half-board\* 420

\* Homestay

Additional accommodation types on request

### SUPPLEMENTS

Enrolment fee*	170
Accommodation placement fee*	80
Christmas (homestay)/week	80
US Credit processing fee	370
One-to-one per lesson	155
Transfer prices	see page 76

\* non-refundable

**Estimated pocket money / week in CHF** 220

**VISA regulations** page 80

### WEEKLY START DATES

J	F	M	A	M	J	J	A	S	O	N	D
7	4	4	2	6	3	1	5	2	7	4	2
14	11	11	8	13	10	8	12	9	14	11	9
21	18	18	15	21	17	15	19	17	21	18	
28	25	25	22	27	24	22	26	23	28	25	
			29		29		30				

**Start dates also for LSOC/LYOC**

Start dates also for beginners

Start dates French for Business, 2 - 4 weeks

### School is closed between

21.12.2013-05.01.2014 (Christmas holidays)

### National and local holidays 2013

29.03. / 01.04. / 09.05. / 20.05. / 01.08. / 16.09.

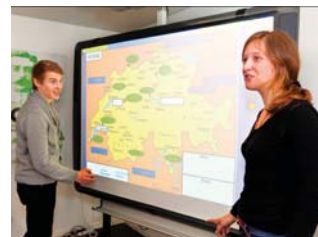
The school, centrally located in the heart of the trendy area “Le Flon”, the youngest and most creative quarter of Lausanne, offers 10 modern, fully equipped classrooms – two with interactive whiteboards. There is a Learning Centre for self study offering free Wi-Fi. The school is close to shops, restaurants and snack bars.



Students skating

## Activities

Discovering the town, cinema afternoons, barbecues, pedal boating on the lake, trips to museums, Geneva, Montreux, the Castle of Chillon and the cheese dairies of Gruyère and Evian. Trips across Lake Geneva on board vintage paddle steamers, visits to the region’s many festivals: jazz, dance, classical music and folklore. And at night, a lot of clubs, bars and parties welcome Lausanne’s students.



## Accommodation

Accommodation in a home-stay. Travel time to school is 10 to 40 minutes. Lausanne has a very good public transport system.

## Highlight

Thanks to Eurocentres’ partnership with the University of Wisconsin-Milwaukee, students at universities in the USA who achieve their objectives on a Eurocentres course are eligible to receive graded UWM study abroad credit for their Eurocentres studies (more on page 18).

# Quality assurance

Only schools complying with strict quality standards can become members of the independent organisations and associations listed below. Eurocentres schools and our partner organisations belong to one or more of these groups:



#### British Council

For 70 years, the British Council has ensured the high quality of its member schools in England.



#### Languages Canada

Canada's premier language organisation. Members are regularly audited and meet rigorous standards of the association.



#### Imagine

Imagine brand is awarded to accredited schools that meet the Canadian Government and provincial standards of excellence.



#### EAQUALS

(Evaluation and Accreditation of Quality in Language Services) guarantees excellent teaching quality. Its regular inspections are very strict.



#### English Australia

Only schools meeting strict criteria can become a member of this Australian organisation.



#### Neas

National organisation, auditing Australian language schools since 1990.



#### English UK

The largest and leading association for schools in England. The association monitors the quality of teaching, accommodation and of the leisure programme.



#### EQA

British Columbia Education Quality Assurance, Canada's first provincial government brand of quality for post-secondary education.



#### Edusa

Edusa is the national association of quality English language centres in South Africa.



#### Feltom

National association set up in 1989 for quality standards in all aspects of language stays in Malta. Membership accreditation subject to regular strict auditing.



#### Acels

Acels is the section of the Irish Department of Education & Skills responsible for monitoring and ensuring quality standards in English language teaching in Ireland.



#### Aaiep

The English language programs offered by AAIEP members are of the highest quality since all member programs are accredited by ACCET, CEA, or operate under the governance of regionally accredited colleges or universities.



#### Fle

The national government accreditation scheme for language schools in France. Members are regularly audited with strict standards.



#### Souffle

Leading professional association for language schools in France.



#### Instituto Cervantes

The institute regularly checks Spanish language schools. Only schools meeting the conditions can become a member.

*Other important international associations:*



# *General Information*

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On this page you will find all the benefits which you can expect from a Eurocentres school and which apply to your course. On the relevant pages in the brochure you will find specific details about each school, the exams, the general conditions etc. If you are looking for first-hand information visit [www.facebook.com/eurocentres](http://www.facebook.com/eurocentres).



## Your security

With Eurocentres, you are never without someone to turn to. If problems occur, such as homesickness, difficulties with the homestay or anything else, there will always be somebody to help you: your class teacher, the person responsible for accommodation, the Academic Manager or the Centre Manager. All schools have a 24-hour emergency number.

## Attractive schools

Our schools are all centrally located and are specially designed as language schools. For you, that means spacious classrooms with a learner-friendly environment. At all schools, we also provide you with a self-study Learning Centre, recreation rooms and internet access and Wi-Fi free of charge.

## The following applies to all Eurocentres courses

**Minimum age:** 16 (exceptions are marked)

**Maximum number of students per class:** 14 (Buenos Aires 6, Malta 8, Cape Town, Madrid, Seville, Cuzco 10) 18 for Super Saver, Sydney and Melbourne.

**Course start dates:** Every Monday, except on a public holiday, when the course starts on a Tuesday.

**Public holidays:** On days which are, according to the local law, public holidays in the location of the school, no classes will take place. Lessons will neither be compensated nor refunded.

**Duration of a lesson:** 50 minutes (Sydney and Melbourne: 60 minutes). Classes are taught exclusively by qualified teachers in the target language.

**Minimum number of participants:** 6 (certain courses may run with fewer participants).

**Certificate:** All students receive a comprehensive certificate which states exactly the level achieved for listening, speaking, reading and writing skills. Only students who have attended at least 80% of the course will receive this certificate.

## Included in the course fee

- Language classes
- Assessment of your language level on entry (written and oral test, including a personal interview)
- Personal feedback on your entry assessment test
- Clear learning goals, discussed with you each week
- Continuous monitoring of learning progress and diagnostic feedback
- Weekly tests and revision lessons
- Two lessons a week spent in the Study Club, with the assistance of a teacher
- Final certificate, stating the precise level of your language skills
- Free access to the internet
- Free use of Learning Centre and library
- Spacious recreation rooms
- Eurocentres writing pad
- Helpdesk / staffed school reception
- 24-hour emergency number

## Not included in the course fee

- Travel costs
- Course materials fee (for some schools)
- Examination fees (refer to pages 13-15)
- Participation in voluntary leisure activities and excursions (if not otherwise indicated)
- Pocket money
- Personal insurance coverage for illness, accident, theft, cancellation, etc.
- Travel insurance

## Enrolment fee

In addition to the arrangement price a non-refundable enrolment fee of CHF 170 / EURO 110 / GBP 90 / JPY 18'000 / AUD 200 / USD 200 / CAD 175 shall be charged for all arrangements and shall not under any circumstances be refundable. Please note: the enrolment fee for the schools in Italy, Spain, Malta and Argentina is EUR 70 and in Peru USD 50. For US-universities see school page.

## Travel insurance

We recommend you take out the combined ELVIA travel insurance (covering withdrawal and return travel costs), the ELVIA Security Package cover (luggage and medical costs insurance) as well as a third party indemnity insurance or any other comparable insurances. See page 76 for details.

## Partner schools

Our partner schools also offer an outstanding range of benefits and services, which may however vary from those offered by Eurocentres. (Partner schools: Alpha College, Dublin; NSTS, Malta; Babylon-Idiomas, Madrid, Seville, Buenos Aires, Liden & Denz, Russia; US-Universities). Variances are stated on the school page.

## Change of booking fee

If a booking is changed, a non-refundable administration fee of USD 80 / CHF 100 / EUR 75 / GBP 50 / JPY 9'000 / AUD 125 / CAD 110 will be charged (see General Terms of Business, pages 77-79). On the Language Semester and Language Year Programme, the change of booking fee is CHF 300 / EUR 200 / GBP 145 / JPY 27'000 / AUD 370 / USD 230 / CAD 330. These charges are non-refundable. Details of travel conditions and visa regulations can be found on page 80.

## Insurance

### Cancellation and return travel costs

This combined policy covers withdrawal and return travel costs.  
Period of cover: minimum three months

#### Withdrawal costs:

If you have to cancel your planned stay at a language school at short notice on health grounds (a medical certificate is required), because of a death in the family or a problem with your transport, this insurance covers the cancellation costs in accordance with Eurocentres' Standard Terms of Business.

#### Return travel costs:

In the event of illness or accident, the costs of transport, either to the nearest local hospital or to a hospital where you live, are covered. If you have to terminate the course on compelling grounds and return home earlier (e.g. if a close relative dies, your property suffers serious damage as a result of burglary or natural disasters), the insurance will pay the additional return travel costs. In addition ELVIA will refund the expenses for the unused part of the course pro-rata to the arrangement price. If the insured person goes missing, the insurance will cover the search and rescue costs.

#### COMBINED TRAVEL INSURANCE

up to 12 weeks	CHF 50	USD 63	EUR 42	GBP 36	JPY 4'545	AUD 54	CAD 59
Each additional month	CHF 15	USD 19	EUR 13	GBP 11	JPY 1'363	AUD 16	CAD 18

Premiums are payable with the deposit, and are non-refundable in the event of cancellation.

### Security Package

Travel luggage, medical expenses, examination fees, transport accident insurance, travel hotline, credit card and store card cancellation service.  
Period of cover: minimum three months.

The Security Package covers most of the risks that travelling and staying in another country involves, and provides personal assistance and support in any emergency.

If you have an accident or fall ill during your stay, the insurance will pay medical expenses, such as for drugs and medication, hospitalisation and a stay at a health resort, together with transportation to the nearest convenient hospital, up to a maximum of CHF 100'000. For 365 days a year, 24 hours a day, the ELVIA Travel Hotline is there to help and support you in an emergency. It will arrange and assist you in finding the appropriate physicians, provide assistance with translation and interpreting services, stop your credit cards and if necessary inform your relatives and employer. With the travel luggage insurance, your luggage and valuables are insured against theft, robbery and damage up to CHF 2'000.

In the event of you failing a language examination for which the Eurocentres course had prepared you, the insurance shall reimburse you with up to CHF 500 for examination fees. The examination must take place no later than six months after the end of the course and you must have attended at least 80% of the lessons.

#### SECURITY PACKAGE

12 weeks	CHF 139	USD 174	EUR 116	GBP 99	JPY 12'636	AUD 149	CAD 164
Each additional month	CHF 45	USD 56	EUR 38	GBP 32	JPY 4'091	AUD 48	CAD 53

Premiums are payable with the deposit, and are refundable in the event of cancellation.



## Transfer to your accommodation

You can order a pick-up service from the airport/ train station to your accommodation or vice versa directly when you book your language course.

	Airport/train station	Price per way
<b>Amboise</b>	Charles de Gaulle (CDG)	EUR 400
	Orly	EUR 370
	CDG-Gare Austerlitz/ Montparnasse°	EUR 180
<b>Barcelona</b>	El Prat	EUR 70
<b>Beijing</b>	Beijing Capital	EUR 35
<b>Berlin</b>	Tegel / Schönefeld / Brandenburg	EUR 65
<b>Bournemouth</b>	Bournemouth	GBP 35
	Heathrow	GBP 200
	Gatwick	GBP 220
	Stansted / Luton	GBP 240
<b>Brighton</b>	Heathrow	GBP 135
	Gatwick	GBP 80
	London City	GBP 150
	Stansted	GBP 200
<b>Buenos Aires</b>	Ezeiza International Airport	EUR 60
<b>Cairns</b>	Cairns International	* AUD 75
<b>Cambridge</b>	Heathrow	GBP 131
	Gatwick	GBP 162
	London City	GBP 108
	Stansted / Luton	GBP 63
<b>Cape Town</b>	Cape Town International	* EUR 32
<b>Cuzco</b>	Cuzco Airport	* USD 20
<b>Dublin</b>	Dublin International	EUR 70
<b>Florence</b>	Firenze Amerigo Vespucci / Peretola	EUR 70
<b>Kanazawa</b>	Komatsu	JPY 15'000
<b>La Rochelle</b>	CDG / Orly-Gare Montparnasse°	EUR 170
<b>Lausanne</b>	Aéroport International de Genève	CHF 260
<b>London Central</b>	Heathrow / Gatwick	GBP 105
	London City	GBP 80
	Stansted / Luton	GBP 120
<b>London Lee Green</b>	Heathrow / Gatwick	GBP 105
	London City	GBP 80
	Stansted / Luton	GBP 120
<b>Madrid</b>	Barajas	EUR 80
	Malta International	EUR 24
<b>Melbourne</b>	Talamarine International Airport	AUD 150
<b>Moscow</b>	Domodedovo, Sheremetyevo	* EUR 65
<b>Paris</b>	Charles de Gaulle (CDG) / Orly	EUR 175
	Gare du Nord / de Lyon / de l'Est	EUR 105
<b>San Diego</b>	San Diego International Airport	USD 75
<b>Seville</b>	San Pablo	EUR 80
<b>St. Petersburg</b>	Pulkovo	* EUR 50
<b>Sydney</b>	Kingsford Smith International	AUD 150
<b>Toronto</b>	Toronto / Pearson International	CAD 145
<b>Valencia</b>	Manises	EUR 53
<b>Vancouver</b>	Vancouver International	CAD 145

\* Pick up price is included in the price of homestay accommodation (Cape Town, Cuzco: one way is included in the price of accommodation).  
° Transfer from airport to local train station with ticket assistance.

All prices are current at the time of going to press, but may be subject to change.

**Clause 1 Registration, contracting party and minimum age**

To register, please use the form in the brochure or on [www.eurocentres.com](http://www.eurocentres.com), and send this as early as possible to Eurocentres or to a Eurocentres contracting party. First and family name must be entered as shown in the respective travel documents (passport or identity card). On confirmation of the registration by Eurocentres (Foundation for Language and Educational Centres, Seestrasse 247, CH-8038 Zurich, Switzerland), the contract shall be deemed to have been concluded, and the registration shall be binding. The minimum age for any Eurocentres course is 16 years (16th birthday before course start). The minimum age for Sydney, Melbourne Madrid, Seville and Buenos Aires is 18 (18th birthday before course start).

The course participant shall be deemed to be a Eurocentres contracting party, provided he or she is 18 years old or more. In the case of course participants who at the time of registration (date of registration) have not yet reached the age of 18 or where despite having reached the age of 18 the participant is not deemed capable of being a contracting party according to the law of his or her country of residence, the contract must be signed by a parent or guardian, who must also give his or her exact address. This shall also apply when the age of consent is not 18 years in the country where the language course is taking place, or in which the course participant or his or her parent or guardian is resident. Special regulations apply for participants under 18 years attending courses in Australia. Before enrolling, please ask your Eurocentres adviser for a copy of the "Supplementary Information concerning Australia", and /or consult [www.eurocentres.com](http://www.eurocentres.com).

Depending on the course venue, it may be the case that a parent or guardian has to give his or her consent to the language course if the participant is under 21 years of age (regardless of whether the participant is deemed capable of being a contracting party in his or her country of residence).

The course participant shall be defined as the person who takes part, or intends to take part, in the language course that is the object of this contract.

Vouchers and other promotions must be presented at the time of registration. Vouchers and promotions cannot be taken into consideration once the course confirmation is issued.

**Clause 2 Information provided on registration**

The course participant/contracting party hereby expressly confirms that the information provided at the time of registration for the language course shall correspond with the truth, and accepts that he or she may be expelled forthwith from the language course at any time should said information prove to be a misrepresentation (e.g. beginners who select a start date on which no beginners' courses are available). In such an event the course fees shall not be refunded in any way, not even on a pro-rata basis. Potential participants who are unsure of their language level should tell their Eurocentres adviser that they wish to take the Eurocentres Pathfinder test (available on [www.eurocentres.com](http://www.eurocentres.com)).

**Clause 3 Terms and conditions of payment**

Upon receipt of the course confirmation, a down payment of USD 475 / CHF 500 / EUR 330 / GBP 285 / JPY 50'000 / AUD 555 / CAD 500 per participant, as well as the premiums for the combined ELVIA travel insurance and the ELVIA Security Package are due. (Please note for online enrolments: the down payment is due upon receipt of your course confirmation.) The remaining course and respective accommodation fees are due six weeks prior to starting the course.

Payment for all products shall be due immediately in cases where registration is made less than six weeks prior to the start of the course. The fees shall be deemed as effectively paid only once they have been paid into the account specified by Eurocentres in the confirmation of registration. Enrolments received by phone, fax or mail: when paying by credit card, the down payment will be charged to your card 10 days after dispatch of the confirmation and the remaining payment six weeks prior to the start of the course.

**Clause 4 Delay in payment**

Should payment not be made by the aforementioned date, the contracting party shall be deemed to be in default. In such an event Eurocentres shall not be obliged to admit the course participant to the language course. The existence of a claim on the part of Eurocentres shall remain unaffected by the above. Eurocentres may claim damages in accordance with clause 10.

**Clause 5 Proof of payment**

At the start of the course the course participant shall provide proof of payment of the course fees and, where applicable, of the accommodation and other fees. Should the course participant be unable to present such proof, he or she shall not be admitted to classes or accommodation. In such an event Eurocentres' claims shall remain unaffected.

**Clause 6 Enrolment fee**

CHF 170 / EUR 110 / GBP 90 / JPY 18'000 / AUD 200 / USD 200 / CAD 175 shall be charged for all arrangements and shall not under any circumstances be refundable. Please note: the enrolment fee for the schools in Italy, Spain, Malta and Argentina is EUR 70 and in Peru USD 50.

**Clause 7 Change fee**

If you request a change of school, date (course, accommodation etc.) or type of accommodation before or after commencing the course, this has to be agreed upon by Eurocentres. If Eurocentres is able to confirm the change, you will be charged a change fee of USD 80 / CHF 100 / EUR 75 / GBP 50 / JPY 9'000 / AUD 125 / CAD 110. The change fee for the language year / semester is USD 230 / CHF 300 / EUR 200 / GBP 145 / JPY 27'000 / AUD 370 / CAD 330 and is payable when the confirmation is received. You will not be charged this fee if you choose to extend your course prior to commencement of the course. If we receive your change of booking less than 14 days before the course is due to begin or after the course has started, other costs may be incurred in addition to the booking change fee (e.g. for accommodation) which we will have to pass on to you. Any extension of a course, once the course has begun, will be treated as a new enrolment. In the case of specialised courses of more than 4 weeks, the specialisation can also be changed during the course. However, only one change can be made every four weeks. The school must in any case agree to a change. Please see Clause 10 for calculation of deadlines.

**Clause 8 Passport and visa requirements**

Many countries have passport and visa requirements. Please familiarise yourself with such regulations and make the necessary arrangements. More information about visas can be found on page 80 and on [www.eurocentres.com](http://www.eurocentres.com).

**Clause 9 Obligations of the course participant**

The course participant shall be responsible for choosing a language course that corresponds to his or her abilities and any visa stipulations. The course participant undertakes to participate personally at the lessons and to arrive punctually. Should irregular attendance or other behavior of the participant break the law, be in conflict with entry or visa regulations, or cause a disturbance to other participants, Eurocentres reserves the right to expel the participant from the course. In such an event the course fees shall not be refunded in any way, not even on a pro-rata basis.

**Clause 10 Withdrawal prior to the start of the course**

The contracting party may send written notification of withdrawal prior to the start of the course, without any statement of reasons. If such written notification is received by Eurocentres 14 days before commencement of the course, all payments already made to Eurocentres in connection with the present contract shall be refunded to the contracting party, with the exception of the enrolment fee, a possible accommodation placement fee, and the ELVIA cancellation and return travel costs insurance premium. If written notification is received by Eurocentres less than 14 days in advance, but in any case no later than 5 p.m. (CET) on the last Thursday before the commencement of the course, an invoice shall be issued for the enrolment and, if applicable, the accommodation placement fee, the ELVIA insurance premiums, school and accommodation fees for one or two weeks, if applicable. The reimbursements will be made within 4 weeks after receipt of the withdrawal. For student residences, hotels and apartments the respective General Terms and Conditions of the third parties providing such accommodation apply. Special regulations apply with respect to withdrawals by participants studying in Australia on a student visa. Before enrolling, please ask your Eurocentres adviser for a copy ("Supplementary Information concerning Australia". The information can be found on [www.eurocentres.com](http://www.eurocentres.com).) The time of receipt of the notification of withdrawal during normal office hours at Eurocentres shall determine the date of withdrawal. If the notification arrives on a Saturday, Sunday or a general public holiday in Zurich or London, the next working day shall be the official day of receipt. This also applies to notifications by email, fax etc.

**Clause 11 No-show or withdrawal from the language course, failure to attend individual parts thereof**

Should the course participant fail to attend the language course, withdraw from the course, or not take up individual parts thereof, such as individual lessons, he or she shall not be entitled to claim any reimbursement. Special regulations apply with respect to withdrawals by participants studying in Australia on a student visa. Before enrolling, please ask your Eurocentres adviser for a copy of the "Supplementary Information concerning Australia", and/or consult this on [www.eurocentres.com](http://www.eurocentres.com).

**Clause 12 Cancellation and/or change of accommodation after course start**

Accommodation may be terminated or changed, subject to two weeks' notice ending on a Saturday. Notice of termination shall be sent in writing to Eurocentres exclusively. A change fee of USD 80/CHF 100/EUR 75/GBP 50/JPY 9'000/AUD 125/NZD 135/CAD 110 will be charged. Should the course participant leave their accommodation before the end of the period of notice, the full price for the accommodation up to the end of the cancellation period remains payable.

**Clause 13 Complaints and liability**

The course participant shall make complaints without delay to the local school administration or to Eurocentres in Zurich. (Any complaint concerning services provided by a third party should be addressed to the third party.) If Eurocentres is not able to remedy the situation within a reasonable period, the course participant may take steps to remedy the situation him or herself, and Eurocentres shall refund the cost, against receipts, in so far as legal and contractual liability requires. This procedure does not restrict the participant's right to pursue other legal solutions. Any requests for refund should be made by registered letter to Zurich within four weeks of the agreed termination of the course. After this period, all types of claims under any legal title shall no longer apply and be forfeited. Eurocentres shall be liable for its own performances in accordance with these General Terms and Conditions and statutory regulations but not in the case of ordinary negligence; for package deals, liability in case of claims other than for personal injury shall be limited to twice the package price. Liability is limited to the immediate damage. Eurocentres shall not be liable for the loss, destruction, etc. or misuse of valuables, cameras and video cameras, etc., mobile phones, credit cards, cash, etc. Eurocentres shall also not be liable for lost holiday time, experienced frustration, etc.—Eurocentres shall not be liable in the case of poor or non-performance of services provided by a third party. For any non-contractual liability the statutory regulations shall apply, with any liability limitations and exclusions of these General Terms and Conditions of Business having priority over statutory regulations.

**Clause 14 Insurance**

Eurocentres strongly recommends you take out the combined ELVIA travel insurance (covering withdrawal and return travel costs) and ELVIA Security Package cover (luggage and medical costs insurance) and third party indemnity insurance. Insurance premiums are not included in the course fees, and shall be invoiced separately. The premium for the cancellation and travel costs insurance are not refundable.

**Clause 15 Minimum number of participants**

Where the minimum number of 6 students (Cuzco 4) required for each language course has not been reached, Eurocentres shall inform the participant / contractual partner at least three weeks before the start of the course. Where Eurocentres is unable to offer the participant / contractual partner an alternative language course, Eurocentres shall reimburse any paid fees. The contractual partner shall not be entitled to make any claims for having been inconvenienced or for other damages. In exceptional cases, Eurocentres may also run courses with less than 6 participants.

**Clause 16 Changes to prices, dates or programmes**

Provided that no confirmation of registration has been issued, Eurocentres shall have the right at any time to change the dates and prices published in the catalogue, on the Internet or elsewhere. On conclusion of the contract, Eurocentres may amend the published programme of services, provided such amendments are unavoidable and negligible, and are made in good faith and do not affect the overall style of the course. If material changes are made to key services, the contracting party shall have the right to withdraw from the contract or to request to join an equivalent language course, where Eurocentres is able to offer him or her such a course. Eurocentres shall immediately notify the contracting party of any such amendment. The contracting party must exercise his or her rights immediately after receipt of such notification from Eurocentres. Eurocentres shall be entitled to increase its prices after signing of the agreement and up to three weeks before the start of the course for the following reasons: increases in cost of transportation, increases in charges for certain services, fluctuation in exchange rate, official price increases, introduction or increased official charges. In the case of such an increase, the price can be adapted and increased accordingly. In the case of price increases of over 10 %, the contractual partner shall have the same rights as in the case of a considerable change of one of the key performances. Any changes to the program or performances during the language course due to unforeseeable or unpreventable reasons are permissible, provided the overall content of the program remains unchanged. Eurocentres retains the absolute right to assign or re-assign participants to classes in accordance with their language skills or to implement any other measures required for the correct operation of the school.

**Clause 17 Data protection**

We only record your personal data if you order a brochure, ask for an offer, or book a course. The received information shall remain within Eurocentres and is not made available to third parties or other organizations. Your information is passed on to

- book your accommodation (i.e. host family, residence, and hotel).
- book a course or a service on your behalf that is provided by a Eurocentres partner company (i.e. partner schools, travel insurance, universities, on-job training). Companies that are not part of the Eurocentres organization are highlighted accordingly in the Eurocentres brochure and on the course confirmation.
- order the requested brochure as quickly as possible. To ensure quick processing, we may pass on your order to one of our contractual partners in your home region.
- comply with statutory regulations. In certain cases, we are obligated to submit your information to the authorities (i.e. immigration authorities). Your information is stored by Eurocentres, Zurich. If we have your permission, Eurocentres uses your data to provide you with information about Eurocentres product news. Please inform us, if you do not wish to receive this service.

**Clause 18 Consumer protection**

By signing the General Terms and Conditions of Eurocentres, the contractual partner shall retain the right to instigate further legal steps, subject to these being available under the law applying to the place of residence of the contractual partner or at the location of the school. This right shall not be limited by compensation offered by Eurocentres or a partner company of Eurocentres in connection with a dispute.

**Clause 19 Contracting parties/guarantee**

The contract is concluded between the contracting party as defined in Clause 1 and the Eurocentres Stiftung für Sprach- und Bildungszentren (Foundation for Language and Educational Centres), Seestrasse 247, 8038 Zurich/Switzerland. Eurocentres has obtained customer deposit insurance for the necessary amount.

**Clause 20 Applicable law, jurisdiction**

Swiss law shall be exclusively applicable to the present contract. Zurich, Switzerland is stipulated as the place of jurisdiction. The above General Terms and Conditions shall in no way restrict the general applicable rights of the contractual partner.

For further information or if you have any queries please contact a Eurocentres booking office, Phone +44 (0)207 963 84 50 or + 41 (0)44 485 50 40.

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## VISA

To the best of our knowledge, the information below is correct at the time of publication. However, we strongly recommend you check the relevant websites and with the nearest High Commission for the most up-to-date information.

### AUSTRALIA: Cairns, Melbourne, Sydney

Participants may study for 12 weeks on a visitor (Tourist) Visa (min. age 16). Participants who plan to visit Australia on a Working Holiday Maker Visa will be permitted to study for a maximum of 4 months. Participants whose stay in Australia will be over 12 weeks and who are ineligible for a Working Holiday Maker Visa will require a Student Visa (min. age 16). To obtain a Student Visa in Australia, participants must (a) book a course of 20 hours or more per week; (b) show: 1) Letter of Offer 2) Proof of payment of tuition fees 3) Compulsory Overseas Student Health Cover (OSHC) (at approx. AUD 36 per month, course duration + one month) 4) Electronic Confirmation of Enrolment (eCoE); this is sent to the Department of Immigration and Citizenship (DIAC) by the school in Australia, with a copy sent to the applicant. 5) Formal financial statement, that they can support themselves during their stay (basis: AUD 1'500 per month). At the point of entry, they will also be required to show the correct visa and an accommodation address. Please contact the Australian embassy or consulate for precise information.

Useful website: [www.immi.gov.au](http://www.immi.gov.au)

### ARGENTINA: Buenos Aires

If you stay for less than 90 days, you do not need a visa unless you are a passport holder from one of the Caribbean countries. If you want to stay longer than 90 days, you can apply for a student visa with the local Argentinean consulate or embassy. Babylon Idiomas will provide you with a letter of acceptance to assist you with your visa request. No one from outside of Argentina can work without a work visa.

### BRITAIN: London, Cambridge, Brighton, Bournemouth

"Student Visitor Visa" Route (Course duration of 6 months or less) and 'Extended Student Visitor Visa' route (Course duration of 6 – 11 months): Non-EU / EEA visa-nationals who are over 18 and wish to come to the UK, must obtain a visa and Entry Clearance as a "Student Visitor" or "Extended Student Visitor" prior to arrival. This can be obtained from a British diplomatic mission overseas. At the point of entry they may also be required to show the school's confirmation letter, proof of payment of tuition fees, the accommodation address, their return flight ticket and to prove with formal financial statements that they can support themselves during their stay. For some countries a health certificate might be needed. Nonvisa nationals can obtain leave (permission) to enter as a "Student Visitor" on arrival in the UK. (Please note that all non EU/EEA nationals applying for an Extended Student Visitor Visa must do so prior to arrival) Students under the age of 18 should apply for Entry Clearance as a "Child Visitor". Note: Students entering the UK on a "Student Visitor", "Extended Student Visitor" or "Child Visitor" visa will not be able to extend their visa, or work while in the UK. "General Student Visa Route" (Course duration of 6 months or more for non-EU / EEA nationals): Non-EU / EEA nationals who are over 16 need a "Confirmation of Acceptance of Studies" (CAS) when applying for Entry Clearance as a student. The UK Border Agency has approved Eurocentres as an official sponsor which allows Eurocentres to issue the "Confirmation of Acceptance of Studies" for its course participants who can demonstrate that they have already achieved a level of English at B1 on the CEFR. The CAS has to be presented at a British diplomatic mission overseas when applying for Entrance Clearance together with proof that the student has enough money to cover course fees and living costs and proof of English level. A non-refundable fee for the "CAS" of GBP 15 will apply. Students on a General Student Visa can extend their visa while in the UK but cannot work. Please contact the British embassy or consulate for further information.

Useful website: [www.ukba.homeoffice.gov.uk/studyingintheuk/](http://www.ukba.homeoffice.gov.uk/studyingintheuk/)

### CANADA: Vancouver, Toronto

Participants who plan to visit Canada for 6 months or less can do so on a simple Visitor (Tourist) Visa. Participants whose stay in Canada will be over 6 months will require a Study Permit. Obtaining a Study Permit can take from a few days to 3 months, depending on where you live. Please contact the Canadian embassy or consulate for precise information. Useful website: [www.cic.gc.ca](http://www.cic.gc.ca)

### CHINA: Beijing

To stay in China you need a visa (30 days), which can be extended twice, i.e. up to 90 days. This can easily be obtained at the Chinese embassy in your country. It is very important that you apply for a normal tourist visa (L-visa); a student visa is not required for our courses. It is possible to extend your visa for 30 days while you are in Beijing. Visa regulations are often subject to change. Up-to-date information can be found on these websites:

<http://www.fmprc.gov.cn/eng/errorpath/t518262.htm>;

<http://www.fmprc.gov.cn/eng/errorpath/W020080908166726905322.pdf>

Chinese embassy in your country: [www.travelchinaguide.com/embassy/embassy\\_list.htm](http://www.travelchinaguide.com/embassy/embassy_list.htm);

### IRELAND: Dublin

Participants from many countries outside the European Union require a visa to enter Ireland. For the application they need a letter of acceptance provided by the school, a proof of payment of tuition fees, a medical insurance certificate and a formal financial statement that they can support themselves during their stay. Please contact the Irish embassy or consulate for precise information.

Useful website: [http://www.inis.gov.ie/en/INIS/Pages/Student\\_Visa\\_Guidelines](http://www.inis.gov.ie/en/INIS/Pages/Student_Visa_Guidelines)

### USA: New York, East Lansing, San Diego

To take over 18 hours per week of study, every student must have a student visa (not a tourist visa), obtained from the local American Embassy / Consulate. To apply for the Visa, students need a completed I-20 form from the school. Regulations effective from June 2003 (SEVIS: the new US government automated student visa system) mean that in order to issue the I-20 form, financial documents from the student must be provided (e.g. a bank account statement) proving that he/she has "enough readily available funds" to study / live in the United States for the period covered by the I-20 "available from an identified and reliable financial source". Please contact the US embassy or consulate for precise information. Useful website: [www.travel.state.gov/visa/temp/types\\_1286.html](http://www.travel.state.gov/visa/temp/types_1286.html)

### PERU: Cuzco

When traveling to Peru the passport has to be valid for at least 6 more months when arriving in the country. Students from EU and most other European countries as well as students from USA, Canada, Australia, New Zealand, Israel, South Africa, South Korea can get a tourist visa (Tarjeta de Embarque), when entering the country. Tourist visas will be issued for up to 183 days. Useful website: [www.consuladoperu.com](http://www.consuladoperu.com);

### SOUTH AFRICA: Cape Town

Students from most countries will need to apply for a visa before travelling to South Africa. Students who hold passports issued by the following countries and who intend to stay in South Africa for less than 90 days do not need a visa but will be issued with a Temporary Residence Permit for Visitors on arrival: Argentina, Austria, Belgium, Brazil, Chile, Czech Republic, Denmark, Ecuador, France, Germany, Italy, Japan, Mexico, Netherlands, Sweden, Switzerland, Taiwan and Venezuela. Students who hold passports issued by the following countries and who intend to stay in South Africa for less than 30 days do not need a visa but will be issued with a Temporary Residence Permit for Visitors on arrival: Poland, Turkey and South Korea. All students are strongly advised to check the current visa requirements with the nearest South African Embassy or Consulate before departure as the regulations do change from time to time. Useful website: [http://home-affairs.pwv.gov.za/visa\\_schedule.asp](http://home-affairs.pwv.gov.za/visa_schedule.asp)

### FRANCE: Paris, Amboise, La Rochelle MALTA: Sliema

### SPAIN: Barcelona, Valencia, Madrid, Seville SWITZERLAND: Lausanne

Participants from many countries can take a training course in France, Malta, Spain or Switzerland for up to 13 weeks with a simple tourist visa given at the point of entry. For most countries other than members of the European Union, Iceland, and Liechtenstein, a student visa is required for a stay of more than 13 weeks. Please contact the French, Maltese, Spanish or Swiss embassy or consulate for precise information. Useful websites: France: [www.diplomatie.gouv.fr](http://www.diplomatie.gouv.fr); Malta: [www.foreign.gov.mt/service/visa](http://www.foreign.gov.mt/service/visa); Spain: [www.mae.es](http://www.mae.es) (only in Spanish) or [www.worldtravelandtourism.com](http://www.worldtravelandtourism.com); Switzerland: [www.eda.admin.ch](http://www.eda.admin.ch)

### GERMANY: Berlin ITALY: Florence

Participants from many countries can take a training course in Germany for up to 12 weeks and in Italy for up to 90 days with a simple tourist visa given at the point of entry. A tourist visa cannot then be renewed to extend the stay. Participants from some countries do not require a visa at all. For countries other than members of the European Union, a Language Course Visa is required for a stay of more than 12 weeks in Germany and 90 days in Italy and needs to be issued in your country. This is issued initially for a period of 3 months and can then be renewed from within Germany but not from within Italy, with support from the school. Please contact the German or Italian embassy or consulate for precise information. Useful website: Germany: [www.auswaertiges-amt.de/EN/EinreiseUndAufenthalt/Visabestimmungen\\_node.html](http://www.auswaertiges-amt.de/EN/EinreiseUndAufenthalt/Visabestimmungen_node.html); Italy: [www.esteri.it/visti/index\\_eng.asp](http://www.esteri.it/visti/index_eng.asp)

### JAPAN: Kanazawa

Participants from countries that have visa exemption arrangements with Japan will require a Short-term Stay Visa (up to 90 days). Participants who need documents (such as a Letter of Acceptance) from Eurocentres Kanazawa for the visa application must fill in the pre-course questionnaire given by Eurocentres Kanazawa prior to enrolment. The completed questionnaire must be returned to Eurocentres Kanazawa at least two months before the course starts and payment in full must be confirmed by our main office at the latest 6 weeks before the course starts. Please note that Eurocentres Kanazawa is not in the category that issues Certificate of Eligibility to apply for a Student Visa. Please contact the Japanese embassy or consulate for precise details.

Useful website: [www.mofa.go.jp/j\\_info/visit/visa/index.html](http://www.mofa.go.jp/j_info/visit/visa/index.html)

### RUSSIA: Moscow, St. Petersburg

All participants need a tourist visa which is valid for maximum 30 days. For longer studies a student visa is necessary. Students from Schengen States are exempted from visa fees when studying at Liden & Denz. Please contact the Russian Embassy or Consulate for precise information. Useful website: [www.russianembassy.net](http://www.russianembassy.net).

## Student Information

Family name _____	First name _____	<input type="checkbox"/> Female <input type="checkbox"/> Male
Date of birth _____	Nationality _____	Country of birth _____
Passport Number _____	Passport expiration date _____	Type of visa, if applicable _____
Address / Street _____	City _____	Postal Code _____
Email _____		Telephone / day _____
Telephone / evening _____	Mother tongue _____	Other languages _____

## Language skills

What is your own assessment of the present level of your skills in the language(s) that you would like to learn / improve? (Eurocentres language levels see pages 8–9)

Language \_\_\_\_\_  0  1  2  3  4  5  6  7  8  9  10      Language 2 (if applicable) \_\_\_\_\_  0  1  2  3  4  5  6  7  8  9  10

## School and Course Information

### School

**Course type** (20/25/30 lessons/week) \_\_\_\_\_

Start date \_\_\_\_\_

Number of weeks \_\_\_\_\_

### School

**Course type** (20/25/30 lessons/week) \_\_\_\_\_

Start date \_\_\_\_\_

Number of weeks \_\_\_\_\_

**Specialised intensive (25 lessons) or Specialised Super-Intensive (30 lessons) Courses:** Please select your specialisation for the afternoon lessons. You will study the chosen topic for the entire duration of your course. A change of subject of specialisation is possible after 4 weeks, provided your school can agree to it. If you cannot make a decision at this stage, we suggest the General Language option.

Desired Specialisation \_\_\_\_\_

Lessons  5  10      Number of weeks \_\_\_\_\_

Are you interested in taking an examination (i.e. IELTS, FCE etc.)

yes  no      If so, which? \_\_\_\_\_

Are you interested in receiving US credits (s. page 18)?

yes  no

## Accommodation and Transfer

### Arrival date\*

Taxi transfer on arrival (prices see page 76)

\* Accommodation for Eurocentres courses is always reserved from Saturday to Saturday (partner schools see school page)

Homestay, single room, half board

Student residence / shared apartment

other, please, specify \_\_\_\_\_

I will arrange my own accommodation

### Departure date\*

Airport/Train station of arrival \_\_\_\_\_

If choosing homestay please answer the following:

Do you smoke?  yes  no

Would you stay in a family with smokers?  yes  no

Do you have special requests related to medical conditions, allergies or diet?  
\_\_\_\_\_

## Insurance (see page 76)

I wish to book the insurance covering cancellation and return travel costs.

I wish to book the Security Package insurance.

## Special Offers

Please specify and fill in your promotion code \_\_\_\_\_

Special offers and promotions are only valid when submitted with the booking.

**I hereby confirm** that I have carefully read the General Terms and Conditions of Business specified and declare that they should form an integral part of the present contract. Please note that any changes to bookings will be subject to a processing charge (§ 7 Standard Terms of Business).

### Date

### Signature

Signature and address of parent/guardian is required for students under the age of 18 years or where the student despite having reached the age of 18 is not deemed capable of being a contracting party by his or her country of residence (Clause 1 General Terms and Conditions of Business)

Family name \_\_\_\_\_

First name \_\_\_\_\_

Tel. Home \_\_\_\_\_

Address; Postcode; Town; Country \_\_\_\_\_

Please Note: Depending on your nationality and your course destination we may require you to submit further documentation.

Please send the completed enrolment form today to one of the following addresses:

**Eurocentres, Seestr. 247, CH-8038 Zurich Tel. +41 (0)44 485 50 40 Fax +41 (0)44 481 61 24**

**Eurocentres, 56 Eccleston Square, UK-London SW1V 1PH Tel. +44 (0)20 7963 8450 Fax +44 (0)20 7963 8479**

**e-mail: enrolment@eurocentres.com Skype eurocentres\_sales www.eurocentres.com** or your enrolment office.